



The story of Zoom starts with a dream. A young man named Eric Yuan lived far away from his girlfriend. The long train rides to see her were tiring, and he wished for a simpler way to connect, a way to see her smile with just the click of a button. This little dream planted a very big seed.





Eric moved to Silicon Valley, the heart of the tech world, and joined a video conferencing company. But he noticed the technology was clunky and frustrating for users. He knew it could be better. He dreamed of a service that was simple, reliable, and made people happy to use.





Full of excitement, Eric presented his idea for a new, mobile-friendly video platform to his bosses. To his surprise, they said no. They didn't believe it was needed. Disappointed but not defeated, Eric knew he couldn't give up on his dream. He had to build it himself.





In 2011, Eric took a brave leap. He left his secure job and, with a team of engineers who shared his vision, started his own company. They worked tirelessly in a small office, fueled by passion and the belief that they could change how people communicate. They called their new company Zoom.





Eric's number one rule was to make customers happy. The first version of Zoom was designed to be effortless. With one click, you could start or join a meeting. The video was clear, the audio was crisp, and most importantly, it just worked.





When Zoom launched in 2013, it spread not through fancy ads, but by word of mouth. Universities started using it for online classes, and businesses used it for meetings. People were amazed at how easy it was to connect with colleagues and classmates.





Zoom's popularity exploded. People loved the "gallery view," where they could see dozens of faces at once, making big meetings feel more like a friendly gathering. It wasn't just a tool; it was a place to connect.





The platform became more than just a business tool. Grandparents read bedtime stories to their grandchildren across the country. Friends who lived oceans apart hosted virtual birthday parties. Zoom was bridging distances and bringing families and friends closer together.





Then, in 2020, the world changed dramatically. As people everywhere had to stay home, the need to connect became more important than ever. Zoom became a lifeline for schools, businesses, and families, a virtual window to the world outside.





From a simple dream on a long train ride to a global service connecting billions, Zoom's journey was extraordinary. It showed the world that with a clear vision and a focus on happiness, a simple idea could truly bring people together, no matter how far apart they were.